Ticket Office Regulations
Summer 2026

MONTEROSA BY LIFTS

The start and finish date of summer operation shall be fixed at the sole discretion of the Management on the basis of weather conditions. When imposed by imperative needs or force majeure, operation may be suspended at any time, temporarily or permanently for all or part of the facilities, and nothing will be due in terms of refund.
These regulations apply to all Monterosa Ski tickets, i.e., Monterosa Ski Group, therefore to round-trip, daily, and season and annual passes.
The purchase of the ticket implies the knowledge and acceptance of all the conditions established by the aforementioned regulations, displayed at public at the ticket office and available on the official website monterosaski.eu

1 All transportation tickets issued are NON-REFUNDABLE and CANNOT BE EXCHANGED for another type of ticket (including in cases of technical malfunctions, bad weather, wind, or the user's inability to attend).

2 The user must check, when collecting the ticket at the authorized Monterosa Skiticket counters, that the ticket requested,the cost and the change received correspond to his or her request . IT IS NOT POSSIBLE TO CHANGE THE PURCHASED TICKET LATER.

3 ALL TICKETS ARE STRICTLY PERSONAL AND NON-TRANSFERABLE. Any abuse, particularly the transfer or resale of one's ticket to third parties, will result in immediate withdrawal and the application of administrative and criminal penalties as provided by law (see Regional Law of Valle d'Aosta no. 20/2008 and Presidential Decree 11/07/1980 no. 753).

4 Lift operating hours are established by the Management and communicated to the public via notices displayed at ticket offices and lift stations. Hours may change throughout the day for technical, operational, safety, or force majeure reasons. The number and type of lifts in operation each day are determined by the Management and may change without prior notice. Lifts in operation are listed daily on notices at main ticket offices and on the official website.
In case of delayed descent from mountain lifts, if service is still possible, the following fees (VAT included, per hour or part of an hour of operation) will apply:
€350.00 for the Indren-Staffal section
€250.00 for the Salati-Staffal section
€150.00 for the Indren-Salati section

5 Extraordinary evening rides on the Crest cable car (Local Public Transport) and event rides are always included in the Monterosa Ski season passes, unless otherwise explicitly stated.

6 To obtain discounts for adults, children under 16, and children under 8, a valid identity document (ID card, birth certificate, tax code, or health card) must be shown at the time of purchase. Self-certifications are not accepted.
To receive the discount for persons with disabilities, the EU Disability Card must be presented. The accompanying person is eligible for a discount only if the letter "A" appears on the card.

7 In accordance with the Ministerial Decree of May 11, 2017, dogs are allowed free of charge on lifts, provided they wear a leash and muzzle. If the customer does not have a muzzle, one can be rented at ticket offices or lift stations for €2.00/day rental plus a €8.00 deposit, refundable upon return.

8 In case of illness, the lift company does not offer refunds or ticket extensions.

9 By purchasing a ticket, the customer agrees to present it upon simple request from control staff (including police officers, Carabinieri, company personnel, or lift supervisors).

10 Access to lifts is only allowed with a valid ticket.

11 In case of loss or forgetting of one's ticket, a new ticket must be purchased.

12 Pursuant to Article 13 of EU Regulation 679/2016 on personal data protection, we inform you that your data is processed in both paper and digital form at our headquarters to fulfill the services requested. Data provision is optional, but refusal will make it impossible for Monterosa S.p.A. to complete ticketing procedures.
More details are available in the privacy policy on the website monterosaski.eu.

13 The ticketing and access control system used by Monterosa S.p.A. records all skipass passages at lift checkpoints, allowing geolocation. In compliance with Article 13 of EU Regulation 679/2016, we guarantee the confidentiality of this data, which is stored for contract execution, safety and insurance purposes, statistical analysis, and usage monitoring.

14 Webcams installed in the Monterosa Ski area provide static, distant images (no personal identification) to inform users about weather conditions. In compliance with EU Regulation 679/2016, image confidentiality is guaranteed.

15 For operational purposes, intercom systems are used at ticket counters. In compliance with EU Regulation 679/2016, we ensure the confidentiality of the information you provide during ticketing procedures.

16 The JUNIOR category includes those born after 31/10/2009. The BABY category includes those born after 31/10/2017. BABY tickets are free of charge if purchased together with an adult ticket of the same type and duration. Otherwise, the Unaccompamied Baby rate will apply.

MONTEROSA SKI

INFO POINT MONTEROSA SKI
+39 0125.303111
monterosaski@visitmonterosa.com

MONTEROSASKI.EU